

Council Name: Diss Town Council

Council Address: 11-12 Market Hill, Diss, Norfolk, IP22 4JZ

Email Address: [towncouncil@diss.gov.uk](mailto:towncouncil@diss.gov.uk)

Telephone numbers: 01379 643848

## **Privacy Notice**

### **When you contact us**

The information you provide (personal information such as name, address, email address, phone number, organisation) will be processed and stored to enable us to contact you and respond to your correspondence, provide information and/or access our facilities and services. Your personal information will be not shared or provided to any other third party.

### **The Council's Right to Process Information**

General Data Protection Regulations Article 6 (1) (a) (b) and (e)

Processing is with consent of the data subject or

Processing is necessary for compliance with a legal obligation or

Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

### **Information Security**

Diss Town Council has a duty to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures and appropriate policies. Copies of these policies can be requested.

We will only keep your data for the purpose it was collected for and only for as long as is necessary after which it will be deleted. You may request the deletion of your data held by Diss Town Council at any time.

### **Children**

We will not process any data relating to a child (under 13) without the express parental/guardian consent of the child concerned.

### **Access to Information**

You have the right to request access to the information we have on you. You can do this by contacting the Town Clerk at [sarah.richards@diss.gov.uk](mailto:sarah.richards@diss.gov.uk) / Tel: 01379 643848.

### **Information Correction**

If you believe that the information we have about you is incorrect, you may contact us so that we can update it and keep your data accurate. Please contact: Town Clerk at [sarah.richards@diss.gov.uk](mailto:sarah.richards@diss.gov.uk) / Tel: 01379 643848 to request this.

### **Information Deletion**

If you wish Diss Town Council to delete the information about you please contact: Town Clerk at [sarah.richards@diss.gov.uk](mailto:sarah.richards@diss.gov.uk) / Tel: 01379 643848 to request this.

## **Right to Object**

If you believe that your data is not being processed for the purpose it has been collected for, you may object: Please contact the Town Clerk to object.

## **Rights Related to Automated Decision Making and Profiling**

Diss Town Council does not use any form of automated decision making or the profiling of individual personal data.

## **Conclusion**

In accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information and service provision. We do not use profiling, we do not sell or pass your data to third parties. We do not use your data for purposes other than those specified. We make sure your data is stored securely. We delete all information deemed to be no longer necessary. We constantly review our Privacy policies to keep it up to date in protecting your data (you can request a copy of our policies at any time).

## **Complaints**

If you have a complaint regarding the way your personal data has been processed you may make a complaint to the Town Clerk, [sarah.richards@diss.gov.uk](mailto:sarah.richards@diss.gov.uk) / Tel: 01379 643848 and / or the Information Commissioner's Office at [casework@ico.org.uk](mailto:casework@ico.org.uk) / Tel: 0303 123 1113.